

DIRECTIONS FOR STUDENTS TO CLAIM THEIR NC ED CLOUD ACCOUNT

STEP 2 – UPDATE YOUR PASSWORD

You will be prompted to create a password. Choose one that you use and is familiar to you. It must meet the following Criteria:

It must be 8 to 16 characters long

The Password must contain the following:

- Minimum of one uppercase character
- Minimum of one lowercase character
- Minimum of one numeric digit

Password must "not" contain:

- Username
- First Name
- Last Name
- Spaces
- Starts or ends with ! (exclamation point)

STEP 3 – PASSWORD RECOVERY QUESTIONS

Choose 5 from any of the choices provided to answer:

1. What is the name of the city-town where your grandparents live?
2. What is the middle name of your oldest brother or sister?
3. What is the middle name of your youngest brother or sister?
4. What is your mother's middle name?
5. What is your father's middle name?
6. What is your favorite breakfast cereal?
7. What is your favorite teacher's last name?
8. What is your (formal) middle name?
9. What is your favorite pizza topping?